

# INSTALL A SPEED-TO-LEAD SYSTEM

IF SPEED REQUIRES WILLPOWER, IT WILL FAIL.

SPEED-TO-LEAD SYSTEM

## HOW TO USE THIS WORKSHEET

At this point you should be clear on three things: You're not slow because you don't care. You're slow because your process allows delay. Speed only sticks when it's automated, owned, and enforced.

Today you're installing a **minimum-viable speed-to-lead system** that makes fast response the default instead of the exception.

## THE WORKSHEET:

<p><b>1. Define your non-negotiable speed rule</b></p> <p>This is the standard everything is built around.</p> <p>Finish this sentence: "Every new lead receives a first response within _____ minutes." Your number: _____</p> <p>If this isn't explicit, speed will drift.</p>	<p><b>2. Choose the owner of first response</b></p> <p>There must be ONE owner.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Me</li> <li><input type="checkbox"/> VA</li> <li><input type="checkbox"/> Setter</li> </ul> <p>Automation first, human second</p> <p>Your choice: _____</p> <p>When everyone owns it, no one owns it.</p>	<p><b>3. Decide where ALL leads should route</b></p> <p>No exceptions.</p> <p>Finish this sentence: "All new leads must route to _____."</p> <p>Examples:             <ul style="list-style-type: none"> <li>• one inbox</li> <li>• one CRM pipeline</li> <li>• one phone number</li> </ul> </p> <p>Write yours: _____</p> <p>Multiple entry points create delay by default.</p>	<p><b>4. Lock your default first-response script</b></p> <p>This is the message sent every time unless there's a clear reason not to.</p> <p>Paste your final script here: _____</p> <p>If this script isn't saved and accessible, speed will break.</p>	<p><b>5. Define the immediate follow-up action</b></p> <p>What happens AFTER the first response is sent?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Wait for reply</li> <li><input type="checkbox"/> Ask one more question</li> <li><input type="checkbox"/> Send booking link</li> <li><input type="checkbox"/> Trigger automation</li> </ul> <p>Your answer: _____</p> <p>Momentum needs direction.</p>
<p><b>6. Install your notification rule</b></p> <p>How will the owner know a lead arrived instantly?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Push notification</li> <li><input type="checkbox"/> Text alert</li> <li><input type="checkbox"/> Slack alert</li> <li><input type="checkbox"/> Email alert</li> <li><input type="checkbox"/> Multiple alerts</li> </ul> <p>Your setup: _____</p> <p>If you rely on checking, you're already late.</p>	<p><b>7. Create your "missed window" protocol</b></p> <p>This prevents silent decay. Finish this sentence: "If a lead isn't responded to within _____ minutes, _____ happens."</p> <p>Examples:             <ul style="list-style-type: none"> <li>• escalation to me</li> <li>• backup responder steps in</li> <li>• automation fires</li> </ul> </p> <p>Write yours: _____</p> <p>Systems need failsafes.</p>	<p><b>8. Define your speed success metric</b></p> <p>Pick ONE number you'll track weekly.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Average response time</li> <li><input type="checkbox"/> % responded to within target window</li> <li><input type="checkbox"/> Number of late responses</li> <li><input type="checkbox"/> Conversations started</li> </ul> <p>Your metric: _____</p> <p>What gets tracked gets protected.</p>	<p><b>9. Set your correction trigger</b></p> <p>Fill this in clearly. "If my speed metric slips for _____ days, I will immediately _____."</p> <p>Examples:             <ul style="list-style-type: none"> <li>• audit the process</li> <li>• adjust notifications</li> <li>• reassign ownership</li> </ul> </p> <p>Write yours: _____</p> <p>This prevents slow decay.</p>	<p><b>10. Lock the operating principle</b></p> <p>This is the mindset shift that keeps the system intact.</p> <p>"Speed-to-lead is not a tactic. It's an operational standard."</p> <p>Signed: _____</p> <p>Date: _____</p>

### Why This Matters:

Speed compounds. Fast response creates trust, attention, and momentum before doubt has time to form. When speed is designed into the system, reply rates rise, conversations start cleaner, and booked calls increase without more leads, more ads, or more effort. You don't need to work harder. You need fewer delays.

If you want help installing this speed-to-lead system inside your CRM, inbox, and automations:

<https://square1grp.com/brainstormsession>